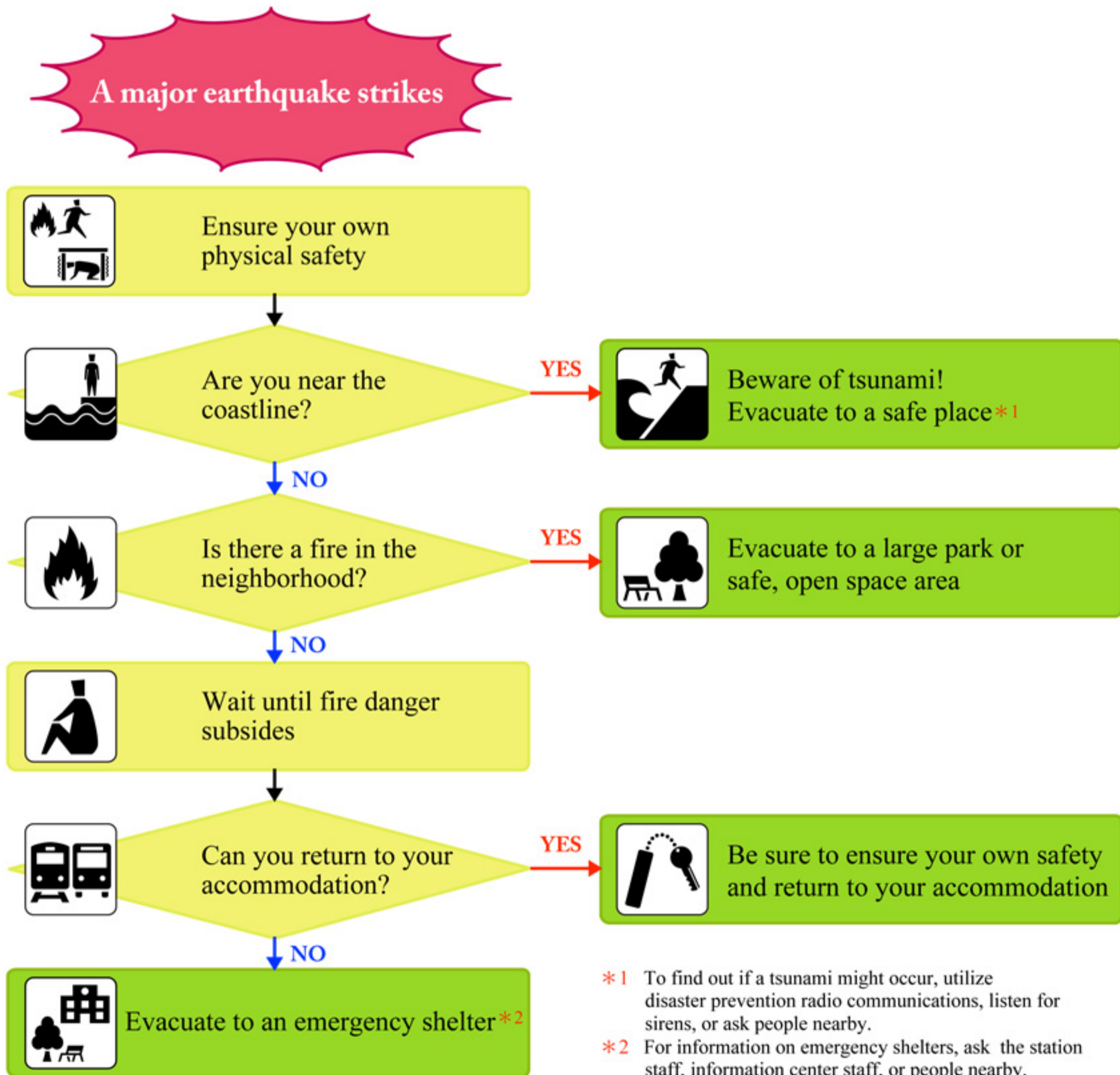


Emergencies during daily life

If you experience an earthquake:

Please follow the procedures for evacuation shown in the flow chart below.

Please follow the instructions in this chart if a major earthquake occurs and you are not sure whether or not to evacuate.



Useful tips to protect yourself from an disaster

Earthquake Early Warnings

Useful tools and information to protect yourself from an disaster

Here we introduce websites with helpful tools to provide information to foreigners at times of disasters, and websites



This system detects signs of a massive earthquake and automatically informs news media, mobile phone users, and others of an imminent earthquake before the quake actually starts. If an alarm is sounded when you are watching television or are in a public facility, you should immediately get under a desk or table or move to where no objects will fall on you. [Read more](#)

Evacuation shelters



If your hotel has collapsed or is about to collapse, you should seek refuge at the nearest evacuation shelter. There you can receive food and water and also use the restrooms, as well as find a place to sleep and get the latest disaster information. So make sure that you go to a shelter; it is free and available for travelers as well.

Safety of buildings



In principle, many of the public buildings and other new buildings are constructed to resist earthquakes to a certain extent. If you experience an earthquake and recklessly run out of the building, objects may fall on you. For that reason, it is sometimes safer to stay in the building. If you are uneasy, you should confirm with the people around you whether or not the building you are in is safe.

posting disaster prevention information. Please visit each website and confirm the details to expand your knowledge regarding disaster prevention and prepare yourself for any disaster.

[Google Person Finder](#)

This system enables you to confirm the safety of your family members or friends when you become unable to communicate with them.

[Japan National Tourism Organization \(JNTO\)](#)

The included links will take you to information that may be useful should something unexpected happen while you are in Japan.

[Earthquake Survival Manual \(PDF\)](#)

In order to prepare for future earthquakes and disasters, the Tokyo Metropolitan Government has released an Earthquake Survival Manual that is available on its website. This manual provides information that is helpful during disasters, in both Japanese and English. It contains information such as safety precautions for earthquakes, procedures to be followed in case of fire, emergencies, and evacuation, how to collect information at times of disaster, institutions to consult with and checklists to prepare for earthquakes. Please take the opportunity to read this manual.

[Fire and Disaster Management Agency \(FDMA\)](#)

This website contains an easy-to-understand explanation on how to prepare for earthquakes and respond if an earthquake occurs.

[Tokyo International Communication Committee](#)

Comprehensive living guide for foreign residents in Japan

Information on medical institutions and medical cares

[Tokyo Metropolitan Medical Institution Information](#)

You can search for the locations and services of medical institutions in Tokyo.

[AMDA International Medical Information Center](#)

AMDA is an organization offering medical information to foreign residents in Japan in their native languages. Telephone interpretation services are available for the following languages: English, Spanish, Portuguese, Korean, Chinese, Tagalog and Thai.

Communication cards

Please use this cards in case you need to communicate with Japanese people nearby.

If a disaster strikes

Asking about the safety of the present location

After evacuation(1)

koko wa doko desu ka
ここはどこですか？
What is the name of this place?
여기는 어디입니까?
這裏是什麼地方?
这里是什么地方?

Kore wa jishin desu ka
これは地震ですか？
Is this an earthquake?
이것은 지진입니까?
這是地震嗎?
这是地震嗎?

Hinanjo wa doko desu ka
避難所はどこですか？
Where is the emergency shelter?
대피소는 어디입니까?
避難所在哪裏?
避难所在哪里?

 [Download](#)

Koko wa anzen desu ka
ここは安全ですか？
Is it safe here?
여기는 안전한가요?
這裏安全嗎?
这里安全嗎?

Anzen na basho wa doko desu ka
安全な場所はどこですか？
Is there anywhere safe around here?
안전한 장소는 어디입니까?
請問安全的處方在哪裡?
請問安全的處方在哪裡?

e no chizu wo kaite kudasai
_____への地図を書いてください。
Please draw a map to _____ for me.
_____로 가는 지도를 그려 주세요.
請幫我畫一張去_____的地圖。
請幫我畫一張去_____的地圖。

Issho ni kite kudasai
一緒に来てください。
Could you come with me?
함께 가 주세요.
請和我一起。
請和我一起。

 [Download](#)

Kono kami ni kaite kudasai
この紙に書いてください。
Please write it on this paper.
이 종이에 써주세요.
請寫在這張紙上。
請寫在這張紙上。

Toire wa doko desu ka
トイレはどこですか？
Where is the toilet?
화장실은 어디입니까?
廁所在哪裏?
廁所在哪裏?

(Muryō) denwa wa doko de kakeraremasu ka
(無料)電話はどこでかけられますか？
Where can I make a (toll-free) call?
(무료) 전화는 어디에서 걸 수 있습니까?
在哪裏可以 (打免費) 電話?
在哪裏可以 (打免費) 電話?

Kokusai denwa wa dokode kakeraremasu ka
国際電話はどこでかけられますか？
Where can I make an international call?
국제전화는 어디에서 걸 수 있습니까?
在哪裏可以打國際電話?
在哪裏可以打國際電話?

 [Download](#)

After evacuation(2)

Jūden wa doko de dekimasu ka
充電はどこでできますか？
Is there anywhere I can charge my battery?
충전은 어디에서 할 수 있습니까?
請問在哪裏可以充電?
請問在哪裏可以充電?

Wi-Fi ga tsukaeru basho wa arimasu ka
Wi-Fiが使える場所がありますか？
Is there anywhere I can connect to a Wi-Fi network?
Wi-Fi 를 사용할 수 있는 장소가 있습니까?
請問這附近有提供 Wi-Fi 的場所嗎?
請問這附近有提供 Wi-Fi 的場所嗎?

(Tabemono/Mizu) wa doko de kaemasu ka
(食べ物・水)はどこで買えますか？
Where can I buy (food/water)?
(음식 , 물) 은 어디에서 살 수 있습니까?
請問在哪裏可以買到 (水和食物) ?
請問在哪裏可以買到 (水和食物) ?

(Tabemono/Mizu/Mōfu) wa doko de te ni hairimasu ka
(食べ物・水・毛布)はどこで手に入りますか？
Where can I find (food/water/a blanket)?
(음식 , 물 , 담요) 은 어디에서 구할 수 있습니까?
請問在哪裏可以找到 (水、食物和毛毯) ?
請問在哪裏可以找到 (水、食物和毛毯) ?

Kyō shukuhaku dekiru basho wo sagashite imasu
今日、宿泊できる場所を探しています。
I am looking for place to stay tonight.
오늘 숙박할 장소를 찾고 있습니다.
我在找今晚能住宿的地方。
我在找今晚能住宿的地方。

 [Download](#)

Medical treatment

Kega wo shite imasu
けがをしています。
I am injured.
다쳤습니다.
我受傷了。
我受傷了。

Keganin ga imasu
けが人がいます。
There is an injured person.
다친 사람이 있습니다.
有人受傷了。
有人受傷了。

Karada no chōshi ga warui desu
体の調子が悪いです。
I am not feeling well.
몸 상태가 안 좋습니다.
我身體不舒服。
我身體不舒服。

Byōin wa doko desu ka
病院はどこですか？
Where is a hospital?
병원은 어디에 있습니까?
醫院在哪裏?
醫院在哪裏?

 [Download](#)

Foreign language information

(Eigo・Chūgokugo・Kankokugo) no sōdan madoguchi no denwa bangou ka
(英語・中国語・韓国語)の相談窓口の電話番号か
basho wo oshiete kudasai
場所を教えてください。
Please give me a phone number or location of a place where I can get information in (English/Chinese/Korean).
(영어 , 중국어 , 한국어) 로 상담할 수 있는 곳의 전화번호나 장소를 가르쳐 주세요.
請告訴我 (英語 , 中文 , 韓語) 諮詢窗口的電話號碼或地點。
請告訴我 (英語 , 中文 , 韓語) 諮詢窗口的電話號碼或地點。

(Eigo・Chūgokugo・Kankokugo) no terebi ka rajio wa hōsō shite imasu ka
(英語・中国語・韓国語)のテレビかラジオは放送していますか？
Are there any (English/Chinese/Korean) television or radio broadcasts?
TV 나 라디오에서 (영어 , 중국어 , 한국어) 로 방송을 하고 있습니까?
有沒有 (英語 , 中文 , 韓語) 電視或廣播?
有沒有 (英語 , 中文 , 韓語) 電視或廣播?

(Eigo・Chūgokugo・Kankokugo) wo hanaseru hito wa imasen ka
(英語・中国語・韓国語)を話せる人はいませんか？
Is there anyone who can speak (English/Chinese/Korean)?
(영어 , 중국어 , 한국어) 를 할 수 있는 사람은 있습니까?
有沒有人會說 (英語 , 中文 , 韓語) ?
有沒有人會說 (英語 , 中文 , 韓語) ?

 [Download](#)

Transportation

e no ikikata wo oshiete kudasai

____ への行き方を教えてください。

Please tell me the way to ____ .

____ 에 가는 방법을 가르쳐 주세요 .

請告訴我怎麼去 ____。

請告訴我怎麼去 ____。

Kūkō wa tsukae masu ka

____ 空港は、使えますか？

Is ____ Airport operating?

____ 공항은 이용 가능합니까？

____ 機場在運營嗎？

____ 机场在运营吗？

Dōshitara Kūkō ni ikemasu ka

どうしたら ____ 空港に行けますか？

How can I get to ____ Airport?

어떻게 하면 ____ 공항에 갈 수 있습니까？

請問怎樣才能前往 ____ 機場？

請問怎樣才能前往 ____ 机场？

(Densha/Basu/Kūkō) wa Itsu fukkyū shimasu ka

(電車・バス・空港は)いつ復旧しますか？

When will the (train/bus/airport)be back in service?

(전철 , 버스 , 공항) 은 언제 복구됩니까？

(電車、巴士、機場) 什麼時候恢復運營？

(电车、巴士、机场) 什么时候恢复运营？

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